#### **Classes in August**

SER provides in-demand occupational training programs that result in industry-recognized credentials that launch long-term careers.

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#### **CONSTRUCTION – AUGUST 10, 2020**

(Deadline August 5<sup>th</sup>)

This unique training combines the NCCER with safety in the workplace (OSHA-10) and adds a hands on project deliverable. This is a 3 week hybrid training, with virtual learning alternating with in person practices.

For more info: serhouston.org/construction

### **FORKLIFT – AUGUST 17**

(Deadline August 10<sup>th</sup>)

This two-week hybrid course provides the ability to safely use and maintain hydraulic lifting equipment (forklifts). Virtual and in person learning take place.

For more info: serhouston.gor/whfl

# **CUSTOMER SERVICE – AUGUST 24**

(Deadline August 14th)

This is a two week virtual training that will teach you how to understand the customer life cycle, how to engage and assess customer needs and how to effectively close sales.

For more info: serhouston.org/customerservice

## **CALL CENTER TECHNICIAN – AUGUST 24**

(Deadline August 14<sup>th</sup>)

Develop the skills for a high demand job in Call Centers. This is a four week virtual training where you will learn Customer Service skills, call center and typing skills as well as Microsoft Office and Google tools.

For more info: serhouston.org/callcenter

**APPLY NOW!**